

## **Agreement of Drama-Pop LLC Policies and Terms of Service**

**Updated 01/02/2022**

**(Subject to Changes)**

### **Financial Responsibility**

- Payment is due before or at the time of service.
- All sales are final.
- Prices of services from Drama-Pop are subject to change.
- Drama-Pop LLC has the right to deny subsequent service if payment has not been remitted.
- A late fee of \$5.00 per day will be charged for outstanding fees or invoices on the third day after an invoice is issued.
- A fee of 50% of service will be charged for no-shows and same-day cancellations for private lessons. Lessons canceled before the day of service can be rescheduled. In the event that a private lesson is canceled by the Instructor, a make-up lesson will be provided.
- Drama-Pop LLC will never share your financial information with any other individual or company.
- Individual disputes against charges or services will be handled on a case by case basis.
- Drama-Pop LLC uses PayPal to process all online payments. The email address for payments is dramapop.contact@gmail.com. Drama-Pop LLC does not take responsibility for any breach of security or terms of use that occur within PayPal.

### **Personal Information**

- Drama-Pop LLC will never sell personal contact information of students, actors, or guardians.
- Drama-Pop LLC does not take responsibility for access to information provided on social media accounts of people who are tagged by Drama-Pop Instructors, participants, or other affiliates.
- An actor's full name, grade, and age will be shared in the cast list or participant list of productions and workshops unless otherwise requested by the student or guardian.
- Drama-Pop LLC may share the physical location of its activities.
- Drama-Pop LLC places the safety and protection of minors as the highest priority. Any suspicious or illegal activity witnessed by a child or adult should be reported to Child Protective Services or another appropriate legal authority. This applies to instances within Drama-Pop LLC and to online activity regarding shared content.

### **Promotion and Marketing**

- Drama-Pop LLC will take pictures, videos, and audio recordings of classes, performances, and other programs to be used for advertising and marketing purposes. These files may also be shared by other individuals and companies through social media or marketing practices.
- When you provide your email address, you are automatically subscribed to receive Drama-Pop LLC emails and personal emails from Drama-Pop Instructors. You may unsubscribe from marketing emails or request not to be contacted by Drama-Pop individuals from Drama-Pop LLC at any time.

### **Personal Liability**

- Drama Pop LLC Instructors cannot be held personally responsible for the safety of students and audience members.
- Students, parents, and audience members assume personal responsibility when partaking in Drama-Pop LLC activities and should participate based upon their own abilities and limitations.
- Clients will not take any legal action against the Instructors based on injury that has occurred by an accident.
- If there are disputes between clients about an incident that occurred during a Drama Pop LLC activity, it must be handled outside of Drama-Pop LLC.

X \_\_\_\_\_

(Signature)

(Date)

(Print Client or Student Name)